


**SARTOMER**  
*Our name means tailor-made.™*  
ARKEMA GROUP

## ***QUALITY, ENVIRONMENTAL, HEALTH and SAFETY POLICY***

***Sartomer's QEHS policy embodies the principles of Sartomer's Operating Philosophy, ISO 9001 and Responsible Care®. It firmly subscribes to the concepts of continual improvement and sustainable development.***

1. Sartomer places safety, security, and the protection of health and environment at the center of its company objectives. Product stewardship is addressed throughout the product life cycle: development, manufacture, transport, use and disposal.
2. Sartomer is committed to aggressively identifying and meeting customer requirements to enhance customer satisfaction.
3. Sartomer provides customers with the necessary information and assistance for the proper use and handling of its products.
4. Sartomer manages its activities and provides resources to meet the requirements of all applicable laws and regulations in the locations where business activities are conducted.
5. Sartomer demonstrates trust in its employees by utilizing teams to create an environment of empowerment and innovation.
6. Education, training, and development opportunities ensure the success of the continual improvement approach throughout the Sartomer organization.
7. Each employee's commitment and behavior in QEHS matters are considered essential elements of individual performance.
8. Sartomer regularly evaluates internal management systems in order to ensure the relevance of the actions undertaken, to assess performance, and to define new improvement objectives.
9. Compliance of Sartomer's contractors' and suppliers' practices with these QEHS principles will be taken into account in the evaluation of their proposals and performance.
10. Sartomer regularly evaluates emergency plans designed to manage and limit the consequences of potential industrial incidents.
11. In a commitment to openness, Sartomer endorses an approach of constructive dialogue with the stakeholders and the communities related to its activities.
12. Sartomer actively participates in various research programs and benchmarking activities designed to advance knowledge of products and processes in the fields of quality, environment, health and safety.



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Marcel de Wolf  
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